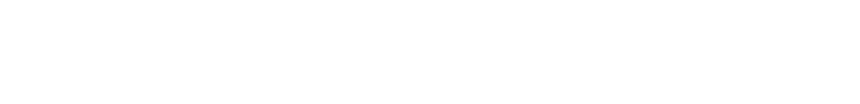
# Ticket Information



# Priority: Medium

**Name: Joyce Parker Department: HR**

**Date and Time:** Click or tap to enter a date. **Technician:** Click or tap here to enter text.

# Description of Issue

Yesterday, there was an incident where the lights flickered and then we lost power. We were notified that it would take the rest of the day to restore the power so we went home early. Today I tried to boot my computer but I don’t get any video and only hear a beep. The screen stayed black but I got another single beep about a minute later. I shut off the computer and tried it again with the same results. Can you please fix my computer?

# Technician Response

Click or tap here to enter text.

**Hours Worked:** Click or tap here to enter text.

**Importance:**  Mission Critical  Slowing User Down  Schedule When Able

Resolved  Pending (Escalated)  Unresolved

# Additional Comments

Click or tap here to enter text.

# Pictures (Insert Additional as Needed)

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Description automatically generated A white square with a blue border

Description automatically generated